



# 2024 Woman of Distinction Health Care



**Tracey L. Ryan**  
Vice President,  
Patient Access Service Line  
*UPMC*

Tracey Ryan is the vice president of the Patient Access Service Line at UPMC. With a background in nursing, she has been navigating the healthcare landscape for over three decades. In her current role, Tracey is responsible for leading strategy and transformational change across the patient journey. She focuses on reducing complexities and transforming the “healthcare front door” to deliver a convenient, simple, high-touch experience. Tracey collaborates with healthcare and industry leaders, leveraging technology and tools that nurture a patient-centric philosophy. She is fostering an environment that supports the patient and family, while

bridging clinical innovation and technology to create an infrastructure focused on access to care and the ideal journey.

Outside of work, Tracey volunteers and supports community events centered on education, wellness, and health equity. She was the recipient of the Maggie Dixon Courage Award in 2013 for her community work advocating for cardiovascular health and awareness and served as chairperson for the 2023 American Heart Association Greater Pittsburgh Heart Walk. She enjoys traveling, spending time with family, and hiking with her rescue pups.